

Terms and Conditions for Group Classes and Individual Sessions

Cancellation & Postponement:

Before the course has started: The Alliance Française de York reserves the right to cancel a course when there are insufficient numbers and when no other suitable class has been found for the intended student. In that case, only fees will be refunded in full.

If we received written notification of your decision to withdraw from a course at least two weeks before the course is due to start, you will receive a refund of your fees, minus a £25 administrations fee.

In the event of a postponement on your part, we will issue you with a credit note for a future course with no administration fees charged.

Once a course has started: the Alliance Française de York reserves the right to close a course due to circumstances beyond its control. Fees will then be refunded pro rata.

The Alliance Française de York regrets that there will be no refunds for classes not attended or for the withdrawal from a course by the student, for whatever reason, once the course has started.